



Gympie Bus Network Consultation Report

November 2025

Overview

We're committed to ensuring public transport meets the needs of local communities across Queensland.

To support Gympie's growing population, we've been working to create a bus network that delivers more local services, greater access to public transport, and better connectivity to key hubs and destinations.

As part of this process, we undertook community consultation from 3 February to 2 March 2025, to gather feedback on our proposed changes to the Gympie bus network.

We're now ready to present the outcome of the consultation and direction of the upcoming service change.

How we planned your new network

The proposed changes to the Gympie bus network were developed in collaboration with our local delivery partner, Polleys Coaches, and guided by industry best practice. This included:

- assessing development and population growth in the region
- reviewing customer travel patterns and patronage demand
- analysing existing bus routes and customer feedback
- undertaking customer travel modelling.

Our goal is to deliver the greatest benefit to the largest number of people travelling in the Gympie region. Changes were proposed for all local buses to provide more local services, improved access to public transport and better connectivity throughout the area.

Key objectives of the proposed network include:

- adding new or updated routes to improve services and reach more areas, particularly in growing places like Southside and Gympie North
- running more services in Gympie Central and Monkland
- running services more often and on time
- introducing Saturday services and running buses for longer
- more options to reach key destinations
- reducing overlapping services so resources can be used where buses are needed more.

As part of the planning process, we also sought community feedback to understand what you thought about our proposed changes.

Consultation overview

The purpose of the consultation was to collect community feedback on the proposed changes to the Gympie bus network.

Throughout the consultation period, detailed information about the proposed changes, including a route-by-route guide and an interactive map, was available on the Department of Transport and Main Roads' Have Your Say website.

The community was invited to attend one of 23 customer catch-up sessions held at key locations across the region, or to share their feedback via an online survey.

How you participated in consultation

Over the four-week consultation period, we engaged with around 800 community members and received 79 completed online surveys.

To encourage community participation, we implemented a range of promotional activities. These activities are summarised below.



Consultation period

3 February to 2 March 2025



Online engagement

3,431 visits

327 downloads of the Gympie Consultation Booklet

79 surveys completed



Community catch-up sessions

23 sessions held

798 customer interactions

33 paper feedback forms collected



Email

2 emails sent to 920 Translink subscribers



Letterbox drop

7,500+ flyers distributed



Social media

4 geotargeted Translink Facebook posts

2,187 link clicks, 367 reactions, 65 comments, 47 shares

What you told us

We received more than 100 pieces of feedback through the online survey and in-person during the consultation period. Feedback was received on all routes, with most respondents commenting on routes 767, 761, 762 and proposed new route 769.

The key themes raised were:

- better service reliability and frequency
- better connections to key locations
- better access to public transport in general
- requests for connections to other regions via bus and train.

Our plan – changes to your Gympie bus network

We've reviewed your feedback and worked with our delivery partner, Polleys Coaches, and other key stakeholders to finalise the changes to your Gympie bus network.

Increased coverage and better connections across the region

- Two new bus routes (768 and new route 769) will provide direct access to public transport for residents in the growing suburbs of Southside and Gympie North for the very first time, with timetables to complement existing route 767.
- Extensions of existing routes 760, 761, 762, 763, 764 and 767 will service key locations including Gympie Hospital, Gympie Central Shopping Centre, Gympie Aquatic and Recreation Centre and Gympie Homemaker Centre.
- More trips for routes 761, 762, 763, 765, 766 and 767 and additional weekday and weekend services.

Tackling duplication

- We're improving the network by reallocating overlapping services to areas where they're needed most. For example, removing weekday services on route 799 (formerly 769) will allow us to increase weekday services on routes 765 and 766, which will run in both directions. Route 799 will continue to run on Saturdays with additional trips.

Check the table below for more detailed information about the planned changes.

Route number and name	Summary of changes	Changes following consultation
760 Gympie to Tin Can Bay and Rainbow Beach	<ul style="list-style-type: none">• The route will be extended to Gympie Hospital.	Supported at consultation.
761 Town Centre to Cooinda	<ul style="list-style-type: none">• This route will be realigned to make it more direct.• A new afternoon trip will be added to increase travel options for TAFE and University students travelling to the Town Centre, and Cooinda residents returning home.	Supported at consultation.

Route number and name	Summary of changes	Changes following consultation
762 Town Centre to Victory Heights	<ul style="list-style-type: none"> The route will be extended to the Gympie East development. Realigned to make it more direct. A new afternoon trip will be added to increase travel options for residents returning home. 	Supported at consultation.
763 Town Centre to Gympie East	<ul style="list-style-type: none"> The route will be extended to Gympie Aquatic and Recreation Centre. Realigned to improve travel options to the Civic Centre and Gympie Town Centre and to make it more efficient. A new afternoon trip will be added to increase travel options for residents returning home. 	Supported at consultation.
764 Gympie Central to Ashford Hill	<ul style="list-style-type: none"> The route will be extended to Gympie Central Shopping Centre. Realigned to improve travel options for the local area and to make it more efficient. 	Supported at consultation.
767 Town Centre to Southside	<ul style="list-style-type: none"> The route will be realigned to improve service coverage in Southside. More options to travel to and from Southside at different times. The timetable will work alongside new route 768, providing more trips between Southside shops and Gympie Town Centre. Improved weekend services to increase travel options. 	Supported at consultation.

Route number and name	Summary of changes	Changes following consultation
765 Town Centre to Gympie Homemaker Centre	<ul style="list-style-type: none"> Routes 765 and 766 will travel in both directions between Bunnings and Gympie Town Centre, providing better travel options between Gympie Town Centre and Gympie Central, the Mining Museum, Gympie Homemaker Centre and Bunnings. Route 769 will be renamed to 799 and will run on Saturdays only, with Monday to Friday trips removed. Resources will be reinvested in other services to meet demand, such as increased weekday service on routes 765 and 766. The new route between the Town Centre and Fairway Drive will be called route 769. 	Supported at consultation.
766 Town Centre to Gympie Homemaker Centre		
799 (formerly 769) Gympie Southern, Northern and Central loops		
768 Jones Hill to Gympie Central via Town Centre	<ul style="list-style-type: none"> New route 768 will stop at Southside Shopping Centre, Sovereign Cinema, Gympie Town Centre, Gympie Central Shopping Centre, Goldfields Shopping Centre, selected local sportsgrounds, schools and other popular locations. The route will run Monday to Saturday. Most Southside residents, who live within a 400-metre radius of stops, will have convenient access to public transport. The timetable will complement route 767 and increase travel options for residents travelling between Southside and the Gympie Town Centre and Gympie Central Shopping Centre – offering earlier morning and later afternoon trips. 	Supported at consultation.

Route number and name	Summary of changes	Changes following consultation
769 (new) Town Centre to Fairway Drive	<ul style="list-style-type: none"> • New route 769 will provide services for residents of Gympie Pines Estate at Fairway and Ridgeview Drive, as well as new residents in Royal Pines estate on Corella Road. • This route will run Monday to Friday. • It'll provide convenient access to key locations including new residential developments, the Gympie Hospital, Gympie Cemetery and Gympie Golf Club. • The route will increase services to Gympie North. 	Supported at consultation.

What's next?

The Gympie bus service changes are scheduled for late 2025. Further minor service changes may be made to these routes following detailed planning.

Before these changes take place, we'll provide you with detailed service information, including new bus timetables and route maps, so you can plan your new journey before the network changes come into effect.

Keep an eye on our website and social media channels for this information.

Contact us

You can keep in touch by visiting translink.com.au, downloading the Translink app, or calling us on **13 12 30**, anytime.