

September 2026

SEQCityDeal

Dunwich Ferry Terminal Upgrade

Concept Design Consultation Summary Report

The Department of Transport and Main Roads (TMR) consulted the community on the concept design for the Dunwich Ferry Terminal Upgrade from 28 May to 21 June 2026.

About the project

TMR is planning an upgrade of the ferry terminal at Junner Street, Dunwich. The upgrade aims to improve safety, accessibility, connections and movement through the terminal while protecting cultural and heritage values. More information is available on the project webpage.

The project is funded by the Australian Government, Queensland Government and Redland City Council through the South East Queensland City Deal.

Consultation at a glance

231	**people attended seven community information sessions**
276	**total pieces of feedback**
163	feedback forms from community information sessions
86	online survey responses
23	email submissions
4	phone or postal submissions

Australian Government

BUILDING AUSTRALIA

Redland CITY COUNCIL

Council of Mayors South East Queensland

Queensland Government

CST-1966

What you told us

Feedback revealed several recurring design themes for the ferry terminal. The key themes were:

Parking and terminal access

Feedback supported more on-site parking, accessible parking bays and dedicated pick-up and drop-off areas. Participants also raised parking management and landscaping.

Ferry pontoon location

Participants raised concerns about the reliability of passenger ferry operations during adverse weather.

Safer movement through the terminal

Participants supported clearer separation between pedestrian, public transport and private vehicle movements to improve safety and access.

Shelters and passenger facilities

Feedback supported more sheltered waiting areas and better connections between shelters to provide improved weather protection.

Cultural heritage and environment

Feedback highlighted the importance of protecting cultural heritage, especially the heritage-listed Dunwich Convict Causeway.

Active and accessible travel

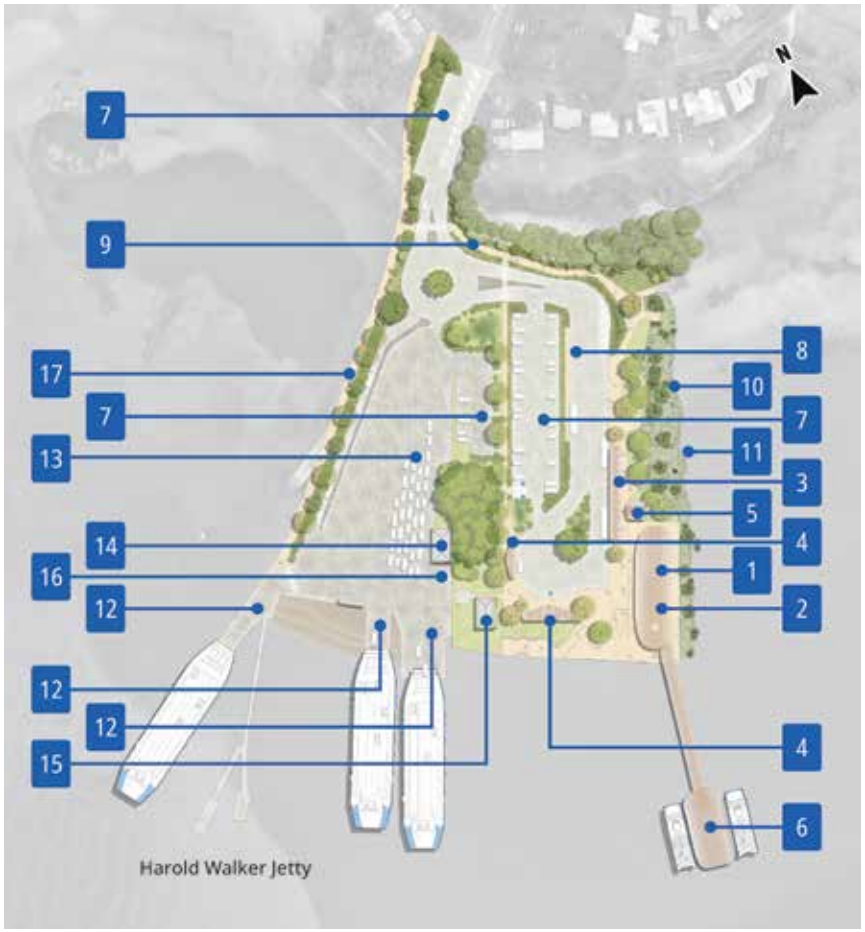
Participants supported improved connections for people walking, riding or using a mobility device to and through the terminal.



Community information session at Dunwich Community Hall, North Stradbroke Island



Community information session stall at Cleveland Markets



Concept design presented during community consultation. The design is subject to further investigation and refinement.

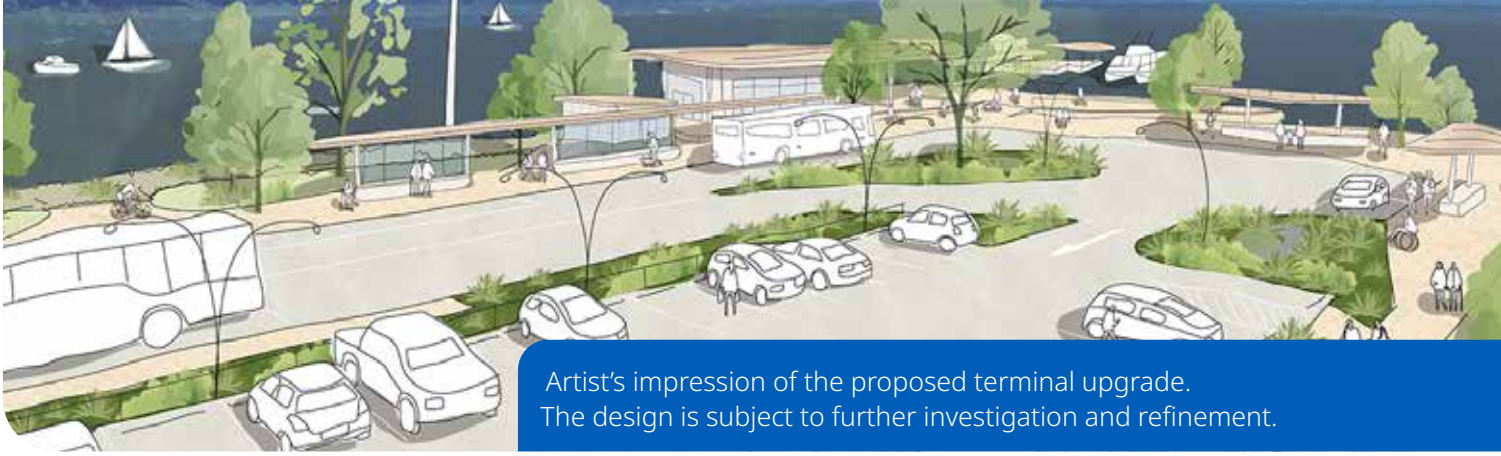
1. Passenger terminal building with ticket office and amenities
2. Large sheltered canopy and outdoor waiting areas
3. Bus stop and shelter
4. Kiss 'n' ride area and shelters
5. Bicycle enclosure
6. Ferry pontoon and gangway
7. Public parking
8. Bus layovers (waiting areas)
9. Pedestrian link to/from town
10. Coastal habitation restoration zone
11. Relocated Osprey roost
12. Existing barge ramps
13. Barge queuing area
14. Existing barge ticket area
15. Existing amenities block and bicycle rack
16. Staff parking
17. Improved foreshore area and connection to Harold Walker Jetty

How your feedback will inform the design

TMR will consider all feedback as it develops and refines the design. Final design outcomes will be subject to further investigations and approvals.

What TMR will investigate or refine

- Additional parking, accessible bays, pick-up and drop-off facilities, along with parking time limits
- Traffic flows and separation between pedestrian, bus and private vehicle movements
- Continuous sheltered connections between the ferry, bus and pick-up and drop-off areas
- Options to improve passenger ferry reliability in adverse weather
- Landscaping that better recognises and protects the Dunwich Convict Causeway alongside the vehicle barge queuing areas
- Improved pedestrian access through the terminal and at pick-up and drop-off bays



Artist's impression of the proposed terminal upgrade.
The design is subject to further investigation and refinement.

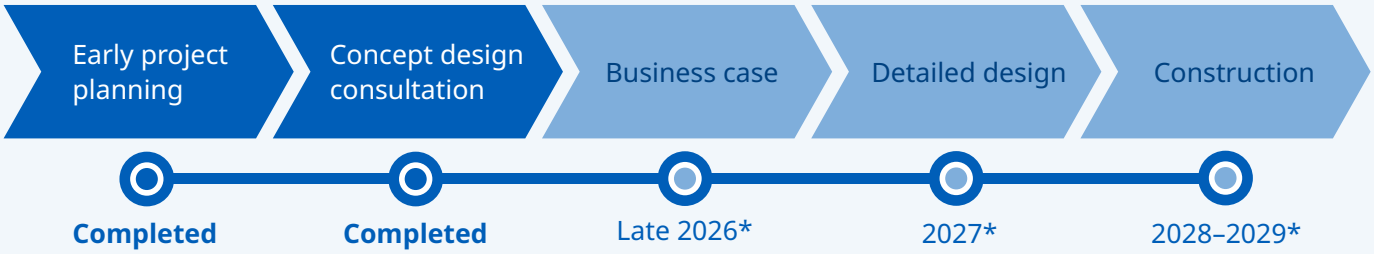
Feedback outside the project scope

Feedback was also received about parking enforcement, ferry service consolidation, bus services, Toondah Harbour redevelopment and parking beyond the terminal. TMR has recorded this feedback and will share relevant matters with the responsible agencies or project teams, where appropriate.

Ferry service consolidation is not part of this project. The proposed design was developed to accommodate multiple operators and does not determine future ferry service arrangements.

What happens next

TMR will complete further engineering investigations, refine the concept design and finalise the Business Case. Project updates will continue to be shared with the community and stakeholders.



*Timing is subject to change and approvals.

Stay informed

Call: 1800 943 417 (during business hours)

Email: dftu@tmr.qld.gov.au

Post: Department of Transport and Main Roads
Dunwich Ferry Terminal Upgrade
GPO Box 50, Brisbane Qld 4001

For more information, **scan the QR code.**

www.tmr.qld.gov.au/Dunwich-terminal-upgrade

Alternative accessible formats and translation services are available on request.

Translating and Interpreting Service (TIS National): **13 14 50**

If you are deaf, hard of hearing, or have a speech difficulty, please contact us via the National Relay Service (NRS). Select NRS call numbers and links and ask for **13 23 80**.

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