



Logan Bus Changes Consultation Report

April 2025

Overview

With the commencement of the Brisbane Metro M1 service, which will replace route 111 with high-frequency services from Eight Mile Plains to Brisbane City, we identified opportunities to improve, change or remove some Logan buses that will duplicate the M1 service. The savings from these changes will be reinvested back into the Logan network.

We undertook community consultation from 22 July to 18 August 2024 to gather community feedback on proposed changes to the Logan bus network.

The proposed changes would provide more local services and better connectivity for the Logan region.

How we planned your new network

In collaboration with our delivery partners, we used industry best practice, as well as customer travel data and modelling to design a proposed network intended to deliver the maximum benefit to the majority of customers who travel into Brisbane City from Logan.

We reviewed the existing Logan bus routes and timetables and where and when people travel on existing routes to plan a more efficient integrated network which would complement the new M1.

Key objectives for the proposed changes included:

- preventing duplication of services with the M1
- provide more local services with 95 extra trips per week
- extending services to Griffith University station for better connections to M1 and high-frequency services to Brisbane City
- expanding some services to provide a seven day a week service
- realigning services to use the new Rochedale busway station to prevent traffic delays.

Consultation overview

The purpose of community consultation was to collect feedback on the proposed changes to the Logan bus network. During the consultation period information about the proposed changes, including a route-by-route guide on the proposed changes and an interactive map were made available on the Translink website. Customers were encouraged to provide feedback at one of eight customer catchup sessions held at key bus stations and interchanges across the region or via an online survey hosted by TMR.

How you participated in consultation

To encourage participation in the community consultation program, a wide range of promotional activities were implemented following the announcement of the consultation program. These activities are summarised below.



Consultation period

22 July to 18 August 2024



Online engagement

5,776 visitors

240 surveys completed



Community catch-up sessions

Eight sessions held

284 people attended



Email

35,000+ sent to Translink subscribers



Letterbox drop

42,000+ flyers distributed



Social media

1 geotargeted Translink Facebook post

1,448 link clicks, 297 reactions, 130 comments, 27 shares



Bus stop signs

188 signs placed at bus stops across the region

What you told us

We received more than 500 pieces of feedback in-person and through the online survey during the consultation period. Feedback was received on all routes, with most respondents travelling on routes 566, P569 and 577.

The key themes raised across the consultation period were:

- improved service reliability and frequency
- running services earlier in the mornings and later in the evenings
- running express services and more services outside of peak periods.

Our plan – changes to Logan bus network

We've reviewed your feedback and have worked with our operators and other key stakeholders to finalise the proposed changes to the Logan bus network. As a result the following outcomes will be delivered.

More services for high demand corridors and overcrowded routes

- We will introduce 28 new trips each weekday and 10 each on Saturdays and Sundays, totalling 160 additional trips per week.
- The proposed changes will free up some bus routes, taking advantage of the additional capacity offered by the new Brisbane Metro services.

Service reliability

- The proposed amalgamation of route 566 into 565 and route 571 into 570 will improve reliability for customers, increase local service frequencies and enable changes across the wider network to take place.

Tackling duplication

- We will address duplication and routes with very low patronage so resources can be reallocated where they're needed most (for example, to areas where there are overcrowding issues and consistently high passenger demand).

Check the route number below for more detailed information about the planned changes:

Route number and name	Summary of proposed changes	Changes following consultation
545 Browns Plains to Garden City	<ul style="list-style-type: none">• Connection to Griffith University and Rochedale busway stations.• Quicker journey by using the South East Busway to avoid traffic delays on Logan Road.	No changes from consultation.
554 Logan Central to Garden City	<ul style="list-style-type: none">• Connection to Griffith University and Upper Mount Gravatt busway stations.	No changes from consultation.
565 Windaroo to Loganholme (bus) station	<ul style="list-style-type: none">• Increase coverage with the route now servicing Loganholme.• Merging of all previous route 566 trips, plus six extra trips each weekday.	<ul style="list-style-type: none">• 10 additional weekday trips.

Route number and name	Summary of proposed changes	Changes following consultation
Route 566 Windaroo to Brisbane City	<ul style="list-style-type: none"> Remove route and merge all trips into improved route 565. 	No changes from consultation.
P569 Loganholme station to Brisbane City	<ul style="list-style-type: none"> 12 extra trips per weekday. Frequency during peak travel times 15 minutes or better. 	<ul style="list-style-type: none"> 13 additional weekday trips.
570 Cornubia to Loganholme station (loop)	<ul style="list-style-type: none"> Merging of all previous route 571 trips. New weekend and public holidays services. Five additional trips each weekday. 	<ul style="list-style-type: none"> 10 additional trips each Saturday, Sunday and on public holidays.
571 Cornubia to Brisbane City	<ul style="list-style-type: none"> Remove route and merge all trips into improved route 570. 	No changes from consultation.
576 Springwood to Garden City	<ul style="list-style-type: none"> Connection to Griffith University and Upper Mount Gravatt busway stations. Merging of all previous route 577 trips. Adding six extra trips each weekday and four extra trips on Sundays. 	<ul style="list-style-type: none"> Following community feedback routes 576 and 577 will not be merged. Route 576 will be extended to Griffith University station with the same number of trips as the current timetable.
577 Springwood to Brisbane City	<ul style="list-style-type: none"> Remove route and merge with route 576. 	<ul style="list-style-type: none"> Following community feedback, route 577 will remain.
578 Springwood to Garden City	<ul style="list-style-type: none"> Connections to Griffith University and Upper Mount Gravatt busway stations. Three additional weekday trips and 18 additional trips on Sundays. 	<ul style="list-style-type: none"> Following community feedback routes 578 and 579 will not be merged. Route 578 will be extended to Griffith University station with the same number of existing trips as the current timetable.
579 Springwood to Brisbane City	<ul style="list-style-type: none"> Remove route and merge with route 578. 	<ul style="list-style-type: none"> Following community feedback route 579 will remain.

What's next?

The Logan bus changes will change in line with Brisbane Metro M1 changes in mid-2025.

Before these changes take place, we will provide you with detailed route information, including new bus timetables, so you can plan your new journey.

Keep an eye on our website and social media channels for this information.

You'll be able to plan your new journey using our journey planner and Translink app before the network changes come into effect.

Contact us

You can keep in touch by visiting translink.com.au, downloading the Translink app or calling 13 12 30, anytime.